

## Technical Consultant - Job Description

Job Title	:	Technical Consultant
Reports to	:	Support Team Lead
Department	:	Operations Team
Industry	:	Capital Markets and Banking
Location	:	Mumbai

### Purpose of the Job

- Troubleshoot the configuration problems and rectify the same, provide solutions and ideas on deployment as well as on technical queries, troubleshoot and resolve the issues after deployment.
- Reporting of the day to day activities to the Support Team lead

### Main Objectives and Activities

- Possess one or more years of experience in working with financial services/software focused on financial services. Mainly Focused on Experience in Technical Support and administration at Broking firms.
- Good knowledge in all Windows Operating System and applications.
- Good knowledge in LAN Management and Networking.
- Ability to trouble shoot and resolve technical problems
- Knowledge in SQL and Web server Applications
- Good inter-personal skills (The job involves a lot of cross group interactions)
- Must possess strong technical, quantitative, and analytical skills
- Must have strong written and oral communication skills in English

### Additional Responsibilities

- Experience in working in financial domain
- Ability to recognize and communicate the needs of clients.
- Ability to work independently and within a group.
- Ability to handle multiple projects.
- Ability to interact directly with clients

### Qualifications

- Must be a graduate from a leading college or university
- Must be have excellent organizational and communication skills
- Must able to manage multiple, simultaneous implementations.

## Technical Skills

- Database Applications: MS SQL all versions
- MS Windows - All versions
- Web Servers
- Networking basics and fundamentals
- Ability to trouble shoot and resolve technical problems
- Participation in the complete life cycle of a financial services product implementation

## Soft Skills

- Ability to prioritize effectively and handle shifting priorities professionally
- Strong knowledge on the basic terminologies of the financial services products and domain.
- Good written and oral communications skills
- Good inter-personal skills (The job involves a lot of cross group interactions)
- Must possess strong technical, quantitative, and analytical skills

## Salary

- We offer excellent working conditions with good long term prospects for the right person and a salary dependent upon experience.
- This position offers an excellent opportunity for an individual that is willing to learn and progress within the Company and the IT industry. The successful candidate will be given the opportunity to develop and acquire new skills.

## About Us:

Religare Technova Limited is the holding company for the IT business of a large diversified Indian transnational business group. The group pursues aggressive business interests globally in Financial Services (Religare Enterprises), Health Care (Fortis HealthCare), Wellness (Religare Wellness, formerly Fortis Health World), Diagnostics (Super Religare Laboratories, formerly SRL Ranbaxy) and Aviation and Travel (Religare Voyages).

**Religare Technova Global Solutions** (formerly Asian CERC Information Technology Ltd and Capital Market Solutions Pty Ltd), is a global leader in providing Enterprise Software Solutions to the Capital and Financial markets.

We have a presence in 12 countries across Asia, Australia and Europe.

