

Trainee Executive: Technical- Job Description

Job Title	:	Trainee Executive: Technical
Reports to	:	Team Lead- Support
Department	:	Operations Team
Industry	:	Capital Markets and Banking
Location	:	Mumbai/ Delhi

Purpose of the Job

- Responsible for customer implementations of application software from Religare Technova Global Solutions LTD (RTGSL).
- Typical projects include the implementation, integration, and training on the application operations.
- Troubleshoot the configuration problems and rectify the same, provide solutions and ideas on deployment as well as on technical queries, troubleshoot and resolve the issues after deployment.

Main Objectives and Activities

- Primary Function will be Deployment and configuration Of Software Applications
- Troubleshoot the configuration problems and rectify the same, provide solutions and ideas on deployment as well as on technical queries, troubleshoot and resolve the issues after deployment.
- Maintain customer implementation details.
- Work with release team and support team for the latest updates
- Reporting of the day to day activities to the Support Team lead

Additional Responsibilities

- Ability to recognize and communicate the needs of clients.
- Ability to work independently and within a group.
- Ability to interact directly with clients

Qualifications

- Must be a graduate from a leading college or university
- Must be have excellent organizational and communication skills
- Must able to manage multiple, simultaneous implementations.

Technical Skills

- Database Applications: MS SQL all versions
- MS Windows - All versions
- Web Servers

- Networking basics and fundamentals
- Ability to trouble shoot and resolve technical problems

Soft Skills

- Ability to prioritize effectively and handle shifting priorities professionally
- Good written and oral communications skills
- Good inter-personal skills (The job involves a lot of cross group interactions)
- Must possess strong technical, quantitative, and analytical skills

Salary

- We offer excellent working conditions with good long term prospects for the right person and a salary dependent upon skill set.
- This position offers an excellent opportunity for an individual that is willing to learn and progress within the Company and the IT industry. The successful candidate will be given the opportunity to develop and acquire new skills.

About Us:

Religare Technova Limited is the holding company for the IT business of a large diversified Indian transnational business group. The group pursues aggressive business interests globally in Financial Services (Religare Enterprises), Health Care (Fortis HealthCare), Wellness (Religare Wellness, formerly Fortis Health World), Diagnostics (Super Religare Laboratories, formerly SRL Ranbaxy) and Aviation and Travel (Religare Voyages).

Religare Technova Global Solutions (formerly Asian CERC Information Technology Ltd and Capital Market Solutions Pty Ltd), is a global leader in providing Enterprise Software Solutions to the Capital and Financial markets.

We have a presence in 12 countries across Asia, Australia and Europe.